WEBSITE PRIVACY NOTICE 08/2026

Melrose Foot Care limited

Address: Waverley Offices, Market Square, MELROSE, Scottish Borders, TD6 9PW

Contact Email: info@melrosefootcare.co.uk

Phone Number: 01896208040 or 01750700580

This privacy policy explains how we handle your personal data when you browse our website.

1. Data Collected via Online Enquiries

We only collect personal information on this website if you voluntarily submit it to us via our online contact form (such as your name, email address, and phone number).

- **Purpose:** We use this information strictly to respond to your enquiry or arrange your initial booking.
- **Legal Basis:** Processing is based on your **explicit consent** when you click "submit", or because it is necessary to take steps to enter into a healthcare contract with you.

2. We Do Not Use Cookies

Our website **does not use internet cookies**, tracking pixels, or background analytics scripts. We do not monitor your browsing behavior or use tracking tools like Google Analytics. Because our website drops zero tracking or functional cookies, you will not see a cookie consent pop-up banner when you browse our site.

3. External Links (Google Business Page)

Our website contains links to external websites, including our **Google Business Profile** (for patient reviews and directions).

- Clicking these links takes you away from our website.
- We do not control, or accept liability for, how external platforms like Google track your data or use cookies once you leave our site. We recommend reviewing Google's own privacy policy when visiting their pages.

4. Data Sharing and Security

Any details you type into our website contact form are encrypted using Secure Sockets Layer (SSL) certificates and sent directly to our secure **Google Workspace** business inbox. We never share, sell, or rent your website contact information to any third-party marketing companies.

5. Your Rights

You have the right to request access to any messages you have sent us through this website, or ask us to delete your contact form history from our email inbox. To exercise these rights, email us directly at info@melrosefootcare.co.uk.